Day Hospitality Ambassador - San Francisco

**Why working for us is different**

As a citizenM day hospitality ambassador, you will be free to be yourself to do the best job you can. We believe in making work fun. If you’re having a great experience, so will our guests. We don’t hire ambassadors for their skills; we hire ambassadors for their attitude and provide the skills to be awesome guest service representatives, receptionists, concierges, baristas, mixologists, travel guides and more. We won’t put you in a box as someone who can only do one thing.

We seek people who feel great about making people smile. We don’t hire for skills; we hire for attitude. You see the results in the rave reviews we receive online.

**Your typical citizenM shift as an ambassador could include:**

- Making sure everyone gets a warm welcome as soon as they walk in
- Helping guests at the self check-in kiosks (we have no reception desk)
- Serving hot and cold local food
- Brewing delicious coffee or mixing a signature cocktail
- Being a secret concierge to the city, answering guests’ questions about the best places to visit, eat, shop or party
- Maintaining the living room, canteen, and arranging food displays for the following day

**Typical shifts are:**

7:00AM to 3:30PM
3:00PM to 11:30PM
You **must** be available to work both of those shifts as the schedule will rotate. Availability to work on weekends is also required.

**Do you have what we’re looking for?**

As we said before, you don’t need to come with experience in the hospitality industry, but you do need to come with the right attitude.

**To be successful at citizenM, you’ll need to have:**

- A genuine touch: Treat all people as you would treat your best friends.
- A passionate attitude: Be optimistic and positive. You like to surprise and make people smile.
- A contemporary style: You’re inspired by design and creativity, and love to use technology to simplify your life.
- real caring: You care about making each day a great one for yourself, the guests and your colleagues! You want to do the right thing for our guests, your colleagues, community and for the planet.
• smart thinking: You think no detail is too small. You thrive on turning traditional thinking on its head and want to do things right the first time.

And you’ll need to be: Fluent in English: Other language abilities welcome too!

citizenM is an equal opportunity employer focused on building and fostering diverse and inclusive workplaces through various dedicated employees, committees and training programs. Pursuant to the San Francisco Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records. For driving positions that require a clean driving record, employers must state: Following a conditional offer, a motor vehicle record check will be conducted on all final job candidates for whom driving a motor vehicle is an essential job function.