

# Have you lost food because of an emergency?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back to your EBT card.

## WHAT YOU NEED TO KNOW:

- If you receive SNAP benefits and you have lost food due to a household misfortune, you can request replacement SNAP benefits
- The loss can be due to a situation that affects large areas, such as a storm or a flood, or can be specific to a single household, such as a fire
- Household misfortunes can include:
  - Storms
  - Equipment failure (refrigerator or freezer)
  - Flooding
  - Extended power outages
  - Fire
  - Failure to pay a utility bill

*Note: power must be out for 4 hours or more to be eligible for SNAP replacement*

## WHAT YOU NEED TO DO:

- Fill out and submit a replacement form to your local SNAP/HRA office **within 10 days of the loss**. You can do this by mail or in person.
- If you are unable to submit the form within 10 days, call the SNAP/HRA office immediately to verbally report the loss. You will then have 10 days to return the form after you report.
- Your local **Nutrition Outreach and Education Program (NOEP) Coordinator** can help you report the loss and submit the form. They can also help you obtain the form in other languages if necessary. NOEP Coordinators are community partners who can help with any questions you may have about SNAP. It's free and confidential.

**Contact your local NOEP Coordinator today:**



**Health & Welfare Council of Long Island  
Nassau County  
(516) 508-6940**