According to Olivia Gore, a freshman majoring in Languages, Literatures, and Cultures with a concentration in French, it seems Jessica does just that with her master schedule for English courses. She is charged with collecting and presenting graduation, internship, and financial aid while also creating and staffing the department awards and scholarships while also maintaining a caseload of advisees. Sophie echoed Ed’s statement and said, “Mrs. McCartha is an advisor who genuinely cares about and connects with her advisees. She has always been there to answer my questions, give me really good advice and take all my stress away. She's always so quick to respond to my emails – even when I'm just rambling or having a mid-college crisis. She has truly impacted my college experience and of all my friends, I don’t know anyone else who gets as excited as I do over advisement meetings.”

Aliza Burton who is a transfer student pursuing a degree in English admitted the last time she was in college, computers didn’t even exist yet so it was quite the transition. However, Jessica was there to ensure she acclimated. “I transferred here after my freshman year and navigating my course requirements and transfer credits was daunting, but Mrs. McCartha has been there for me every step of the way! It has been difficult navigating a double major and a minor, but Mrs. McCartha has been a consistent support throughout the entire process, even helping me to connect with an advisor for my second major. She is incredibly knowledgeable about the specific details of the English major programs and is able to helpfully walk me through the intricacies of the courses and answer any specific questions. I may have about the program, yet taken more than 15 minutes to get back to us on any of our crazy questions!”

Jessica’s commitment to student success and investment in accurate and holistic advising continues to make a positive impact on students here at Carolina.